

Topics covered in this guide:

- 1. Account Management
- 2. Disbursements
- 3. Documents
- 4. Tips

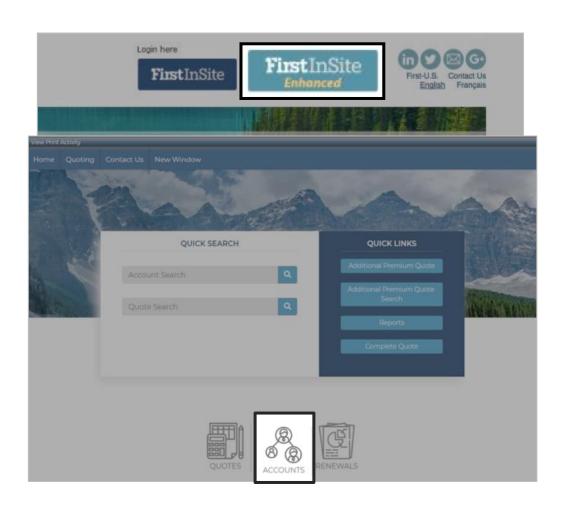
Agenda

Login

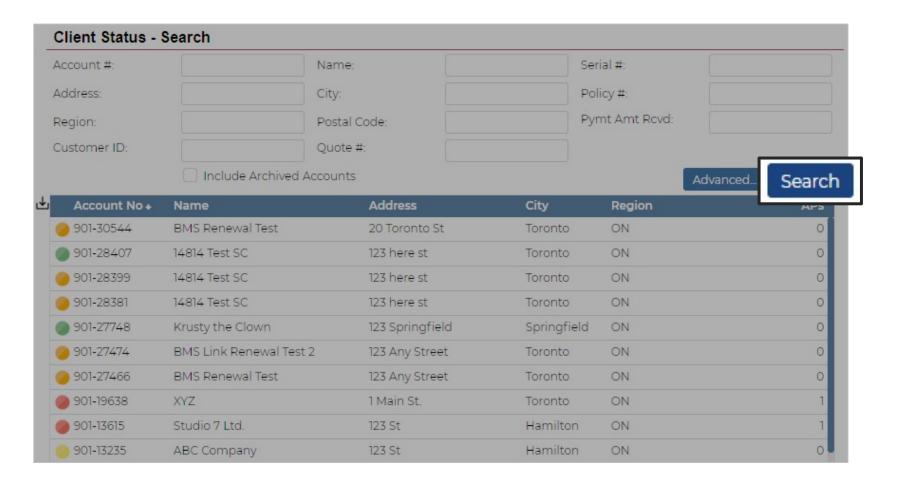
Click on the First InSite Enhanced™ login button firstinsurancefunding.ca

Login with your user name (email address) and password

Select Accounts



- > Enter in search criteria and click **Search**
- Click on the account you wish to access

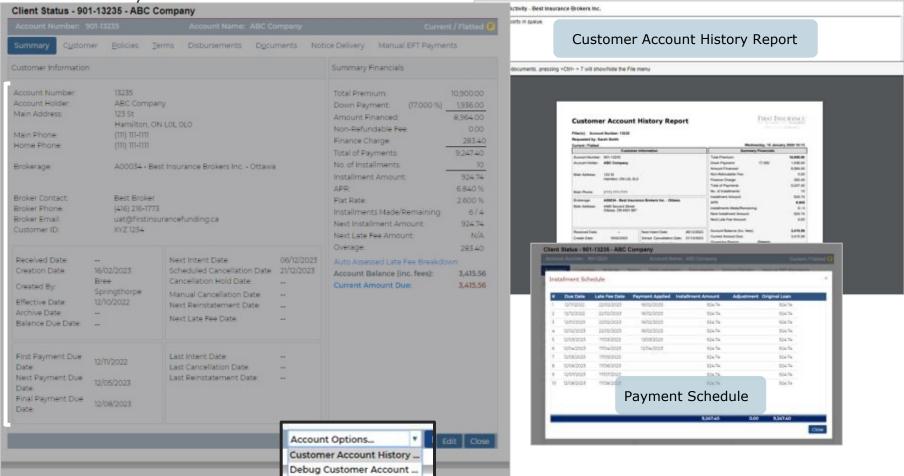


Account Summary

> Summary tab provides a dashboard of the client's account

Click Account Options drop down to view or print Customer Account History, Report

or to view Payment Schedule

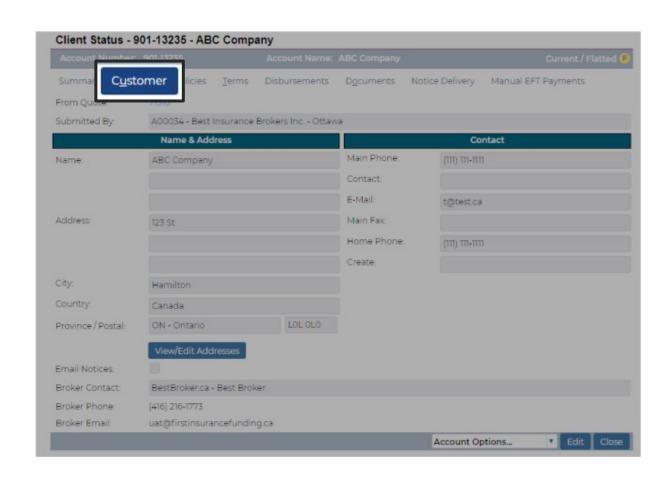


View Payment Schedule

Customer

 The Customer tab allows you to view and edit customer details

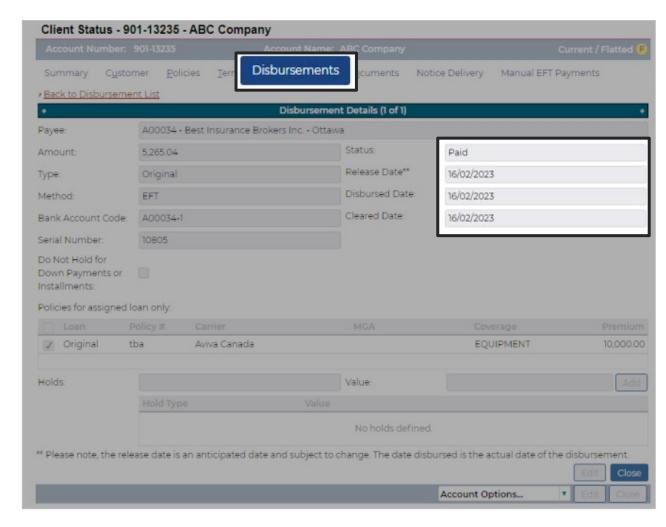
 You can enter an email address here and choose to email notices to your client



Disbursements – Broker Funding

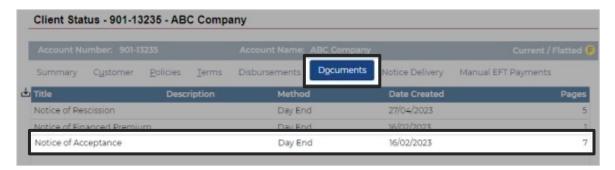
 Disbursements tab outlines broker funding details

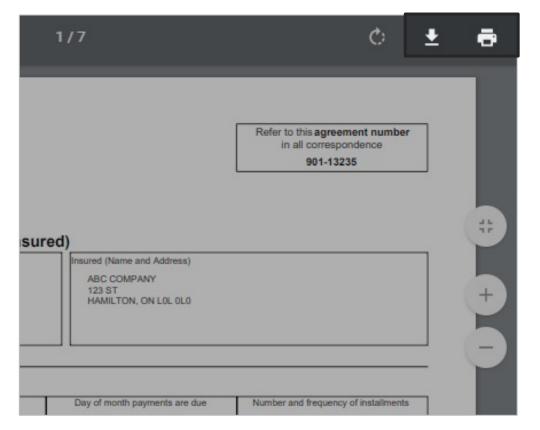
 View the status of funding (Paid, Unpaid) and the expected funding date



Documents

- Select the Documents tab to view and print documents pertaining to an account
- Click on document you wish to view
- The document will open automatically
- Choose to either view, save, or print the document





Tips

- 1. Your login is now your email address
- 2. Login credentials and a temporary password will be emailed to you within 5 business days from training
- 3. After initial login you will be required to create a password. This password must be 8 characters and include numbers, special characters, lower and upper case letters
- 4. Access to old quoting system for existing loan management only
 - endorsements, funding inquiries, notices, etc.
- 5. Renewals will be available in the new system
- Training guides, videos, and FAQs available on our website – Visit First InSite Enhanced™ tab

Contact us

Contact a member of your dedicated service and support team with any questions or you can reach us at:

clientservices@firstinsurancefunding.ca

1 888 232 2238

